

JOB DESCRIPTION & PERSON SPECIFICATION

Job title & Department: Ambulance Technician

Salary: £11.50 per hour

Staff Group: Frontline Operations

Hours: Bank Staff, 0 Hours

This role is supported by: Clinical Mentor

Location: Ossett Ambulance Hub

Job summary

The Ambulance Technician is responsible for responding to emergency and non-emergency situations and transporting ambulant/non-ambulant patients whilst delivering high quality, professional and compassionate care.

Using a wide range of diagnostic skills and delivering advanced treatments within a defined scope of practice, the Ambulance Technician will ensure a high standard of patient care, focused on positive outcomes. The Ambulance Technician will also, where necessary make appropriate referrals for Paramedic support.

Whilst on shift the Ambulance Technician will be supported by an Urgent Care Service Attendant (UCSA) or work with a fellow Ambulance Technician or Paramedic.

Technicians will be deployed to deliver frontline A&E work, non-emergency PTS and event cover.

Main duties and responsibilities

1. Achieve and maintain competence in all relevant skills and knowledge by attending CPD events, passing annual assessments and keeping a personal development and reflective portfolio through the CPDme system.
2. Carry out vehicle and equipment checks at the start, during and end of each shift to ensure the readiness of the vehicle, equipment and consumables to respond as required. Report all defects and damage in accordance with local procedures.
3. Be aware and sensitive of the patient's social and environmental condition and report any matters of concern to the appropriate person or body as defined in local operating procedures.

4. Actively participate in personal and environmental cleaning routines including vehicles, equipment and areas of the garaging facilities to ensure that infection prevention and control standards are adhered to.
5. Receive and interpret information from patients, carers, Healthcare Professionals and other Emergency Services and ensure clear and legible notes are made on the PCR and handed over correctly to the receiving department ensuring continuity of care throughout.
6. Provide patient assessment and treatment in line with the scope of practice and within JRCALC guidelines.
7. Maintain absolute patient confidentiality at all times, ensuring Information Governance and Data Protection procedures are adhered to at all times.
8. Take clinical responsibility when working as the senior clinician as part of a crew or whilst providing event cover.
9. To act as a “buddy” to newly qualified crew members joining Heart Medical, helping them get used to daily routines, completing the portfolio, familiarisation with policies and procedures, completing peer evaluation forms and generally helping them to integrate into the heart Medical family.
10. Playing your part in growing a first class working environment, treating all colleagues as equals and working together as a team. Supporting, caring and encouraging colleagues to achieve excellence in patient care and making Heart Medical an employer of choice.
11. Wear the Heart Medical uniform with pride, ensuring that yourself and those around you positively represent Heart Medical and our partnership agencies. Heart medical team members will always ensure high standards of personal fitness for role, uniforms are clean and ironed, boots are polished and all items worn in line with policy.
12. To perform any other duties commensurate with these responsibilities, the grade of the post and skill and qualifications of the post-holder as deemed appropriate by Heart Medical.

This is a specification of the experience, skills, etc. that are required to effectively carry out the duties and responsibilities of the post (as outlined in the job description) and forms the basis for selection.

Requirements	Essential and desirable criteria		Method supporting assessment
	E	D	
Education/qualifications			
IHCD, FREC 5 or AAP qualification	√		Application Form
IHCD D1/2 or EFAD or Road craft or ROSPA accredited blue light qualification	√		Application Form
Full UK manual driving licence with category B. No more than <u>6</u> penalty points	√		Application Form
Full UK manual driving licence with category C1, D & E. No more than <u>6</u> penalty points		√	Application Form
Experience			
Experience of emergency and non-emergency driving	√		Application Form/Interview
A minimum of 1 years' experience working at IHCD Ambulance Technician level		√	Application Form/Interview
A minimum of two years driving experience since first holding a full UK Licence	√		Application Form/Interview
Experience of working with Bariatric, Paediatric and Neonatal patients	√		Application Form/Interview
A minimum of one year's experience of front line emergency responding	√		Application Form/Interview
Skills, knowledge and abilities			
Excellent interpersonal skills with ability to communicate effectively at all levels	√		Application Form/Interview
Ability to keep legible and accurate written records	√		Application Form/Interview
Ability to prioritise objectives and work schedules to make best use of time and resources	√		Application Form/Interview
Demonstrate the ability to work in an emergency ambulance environment	√		Application Form/Interview
Capable of working in stressful situations	√		Interview
Ability to deliver a high quality patient experience and ensure customer satisfaction at all times	√		Application Form/Interview

Motivation		
Ability to work on own initiative	√	Application Form/Interview
Willing to adapt and learn new skills	√	Application Form/Interview
Willingness and ability to travel to various work locations as required	√	Interview